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Faull and Son  
515 Holford Ave.  
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Gentlemen:

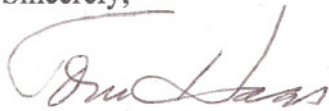
When I decided to rebuild our matching pair of swivel/reclining chairs, I began to look on the internet to find replacement swivels for the ones that were spitting out metal dust and grime that threatened to ruin our carpeting. I had about settled on a direct replacement, when I ran across your web site. Your presentation caught my eye and I looked more deeply into your details. Needless to say, your story made a whole lot of sense.

The only problem was that your heavy duty stool swivels were for four inclined legs and our chairs had 5-prong bases. Thanks to your good CAD drawing, I was able to design a transition piece which would go between the leg set and the swivel and a set of properly tapered wedges to avoid "jacking" the mounting plate. Everything worked out perfectly and the replacements are installed and functioning. As I had to use one of the old swivel bearing plates (which held the base legs), the biggest part of the job was cleaning the gunk off the old plate so it wouldn't represent a future risk to the carpeting.

I thought you might like to see how one of the new swivel bases looked before it was screwed down to the chair.

We're looking forward to a new lifetime for the chairs without any fear of ruining any carpet that may be under the chair. Thanks for your great product!

Sincerely,



Thomas O. Haas

Included: Swivel Picture

